

Grandstream Wave Installation Guide

Before beginning the installation

Please login to the Customer Portal in order to generate a personalized QR code. Upon successful installation, this code will ensure you to properly configure the application with the nominated SIP account.

The QR code can be obtained by navigating to iPBX → SIP Accounts (Extensions) → clicking on the gear icon next to the desired SIP account → Download preconfigured softphone → in the Grandstream Wave section, click the button labelled “Show QR Code”.

The displayed QR code can be left on your screen (for future use) and you can continue with the installation guide as listed below.

Download personalized softphone

Download a personalized and ready to use phoning application (softphone) for your platform.

Grandstream Wave

Free softphone for all Android or iOS powered devices. Configuration is dependent on scanning the attached QR code.

Compatible with:
Android 4.1+, iOS 7.0+

Download:

Configuring your app:
Requires scanning the QR code from within Wave. The code is available below.

[Show QR code](#)

Installation guide:

- [Installation Guide \[Polish\]](#)
- [Installation Guide \[English\]](#)

TeleCube SIP

A software phone application with built-in messaging capabilities. Designed to work on the TeleCube and implement integration with our partners.

Compatible with:
Windows XP and later, Linux*, MacOS* and OpenBSD*

Download:

[Download free TeleCube SIP](#)

Configuring your app:
Access to the Internet is required to ensure proper auto-provisioning.

* Requires an installed WINE emulator for 32-bit systems.

Installation guide:

- [Installation Guide \[Polish\]](#)
- [Installation Guide \[English\]](#)

ZoIPer

A popular cross-platform soft phone. TeleCube will send your SIP login details to ZoIPer so that they can prepare a custom installer for you.

Compatible with:
Windows 7 and later, Linux, MacOS, Android and iOS

Download:

[Download ZoIPer Externally](#)
a new browser window will appear

Important:
In order to custom build ZoIPer, TeleCube will forward your SIP credentials to ZoIPer. By clicking "Download" you give us your consent for this operation.

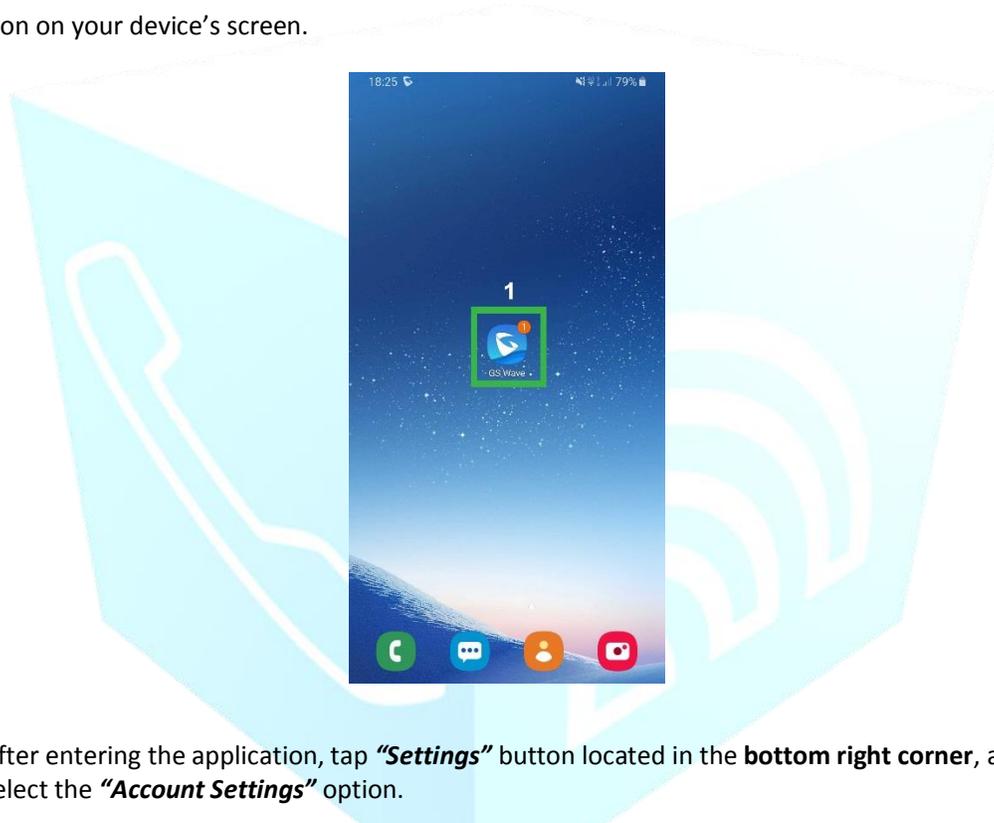
Installation guide:

- [Installation Guide](#)
- [ZoIPer Support Pages](#)

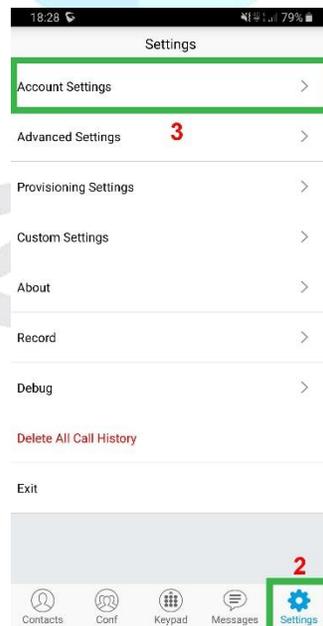
1. Begin the installation by downloading and installing Grandstream Wave on your smart device using either Google Play or Apple Store.



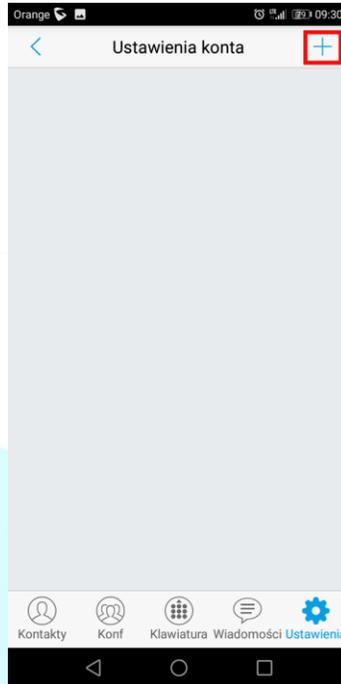
2. After successfully installing the application, start the application by clicking the Grandstream Wave icon on your device's screen.



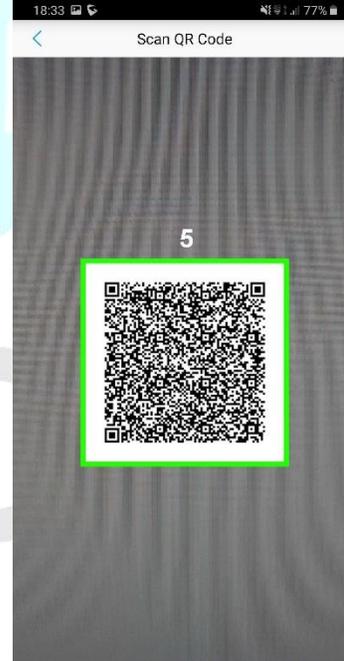
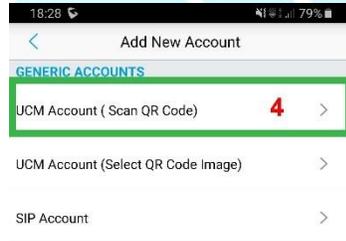
3. After entering the application, tap **"Settings"** button located in the **bottom right corner**, and then select the **"Account Settings"** option.



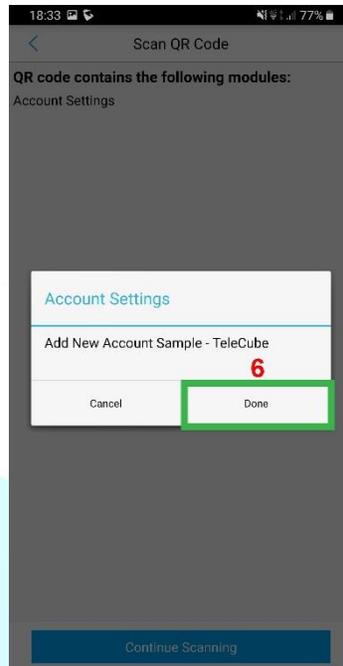
- Under the **“Add New Account”** section, tap the **“+”** in the **top right corner**.



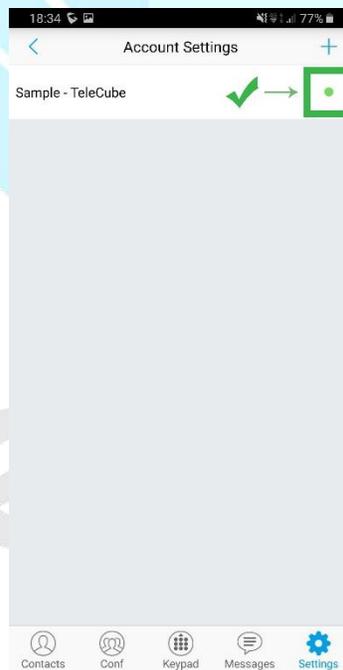
- A list of options should now occur. Please select **„UCM Account (Scan QR Code)”** and point your device at the displayed QR code on your screen in order to scan it..



6. After successfully scanning the code, please confirm adding the account by tapping **“Done”**.



7. The correctly configured SIP phone will be depicted with a green marker, which confirms the application has successfully registered on the TeleCube network.



Installation is completed

We invite you to make a few test calls to ensure its proper functioning