Grandstream Wave Installation Guide

Before beginning the installation

Please login to the Customer Portal in order to generate a personalized QR code. Upon successful installation, this code will ensure you to properly configure the application with the nominated SIP account.

The QR code can be obtained by navigating to iPBX → SIP Accounts (Extensions) → clicking on the gear icon next to the desired SIP account → Download preconfigured softphone → in the Grandstream Wave section, click the button labelled "Show QR Code".

The displayed QR code can be left on your screen (for future use) and you can continue with the installation guide as listed below.

1. Begin the installation by downloading and installing Grandstream Wave on your smart device using either Google Play or Apple Store.
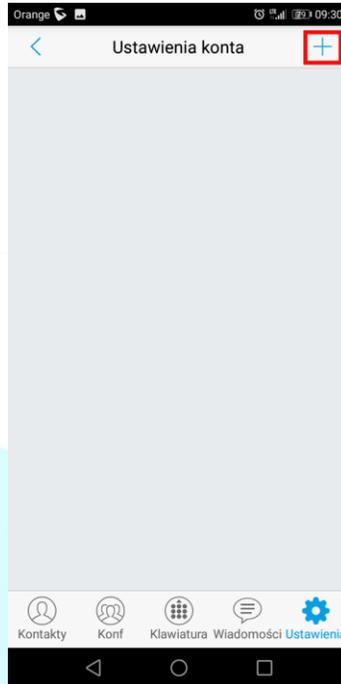

2. After successfully installing the application, start the application by clicking the Grandstream Wave icon on your device's screen.
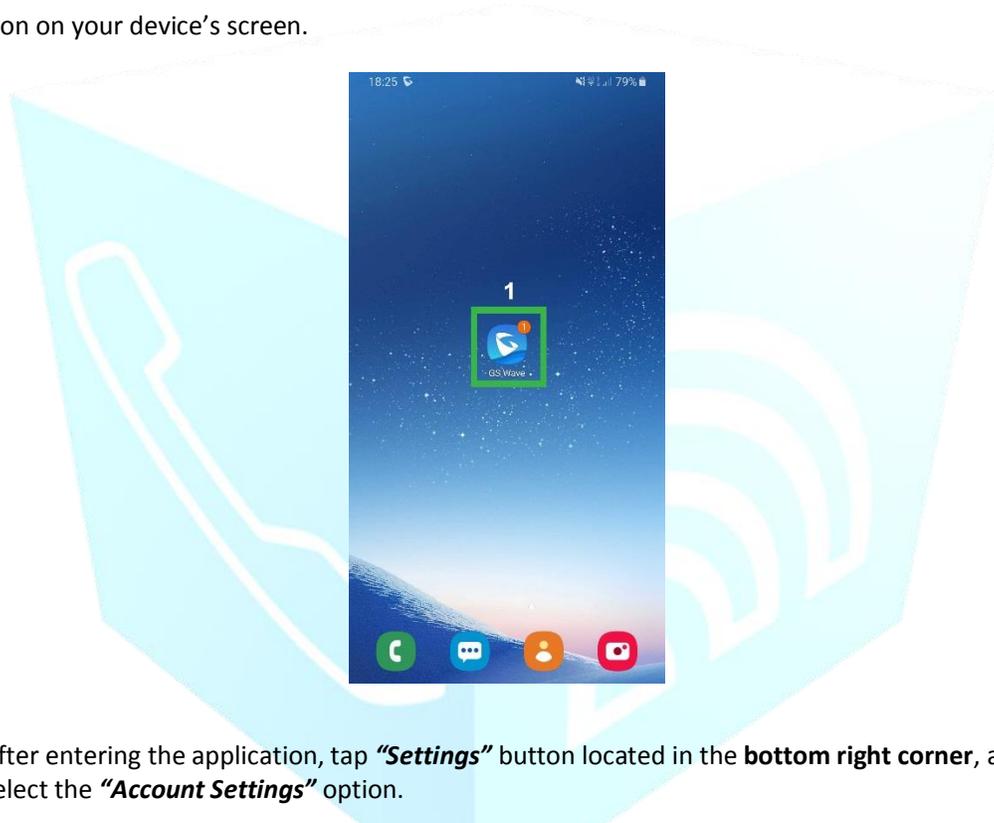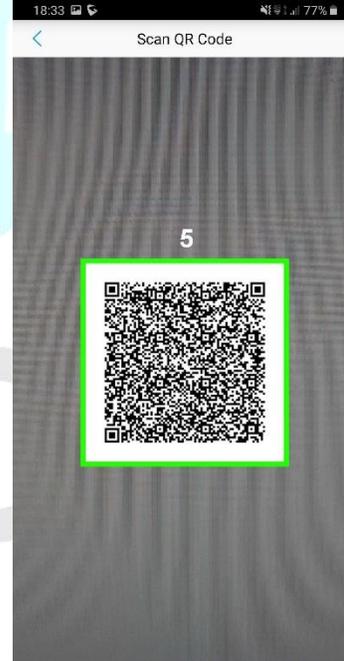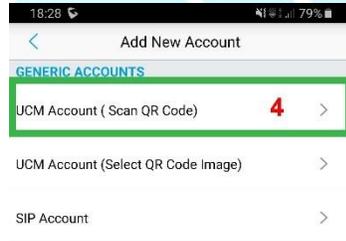

3. After entering the application, tap *"Settings"* button located in the **bottom right corner**, and then select the *"Account Settings"* option.
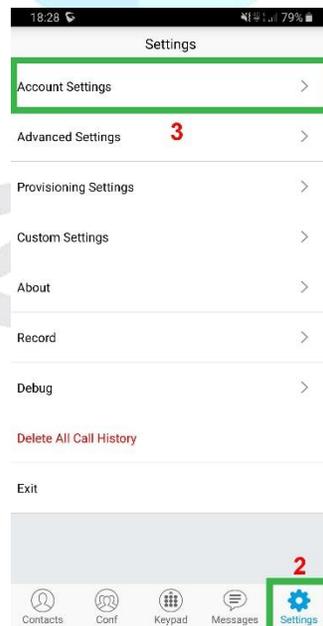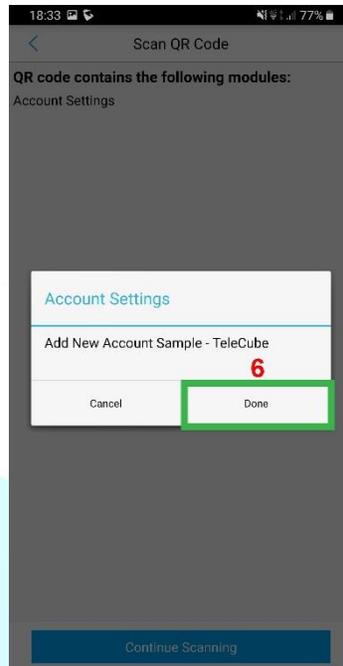
4. Under the *"Add New Account"* section, tap the *"+"* in the **top right corner.**

5. A list of option should now occur. Please select *"UCM Account (Scan QR Code)"* and point your device at the displayed QR code on your screen in order to scan it..

6. After successfully scanning the code, please confirm adding the account by tapping "*Done".*

7. The correctly configured SIP phone will be depicted with a green marker, which confirms the application has successfully registered on the TeleCube network.
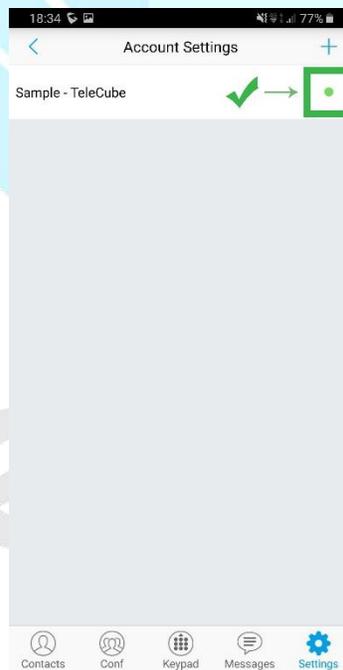
Installation is completed

We invite you to make a few test calls to ensure its proper functioning